



Citrine

General License Conditions

CGLC[1402]



ARTICLE 1. BASIS OF AGREEMENT

- 1.1 The CUSTOMER and the SUPPLIER have entered into a license to use the SOFTWARE under the SLA in accordance with these general terms and conditions (hereafter known as the 'GLC'). Together the SLA and the GLC for SOFTWARE and its annexes are referred to as this 'AGREEMENT'.
- 1.2 These GLC are provided as an annex to the AGREEMENT and all terms and conditions contained herein shall apply to the supply of LICENSE except where expressly stated otherwise. The order of precedence of the different documents is the following: the SLA, then the Specific License Conditions (SLC), then the General License Conditions (GLC). All terms and conditions of this document are therefore valid unless otherwise specified in any other document that has precedence. All definitions used in this AGREEMENT are defined in these GLC.
- 1.3 The CUSTOMER acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of the SUPPLIER which is not set out in this AGREEMENT; and these GLC apply to this AGREEMENT to the exclusion of any other terms that the CUSTOMER seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

ARTICLE 2. INTERPRETATION

2.1 Definitions. In these GLC, the following definitions apply:

- **AFFILIATE:** any business entity from time to time controlling, controlled by, or under common control with, either party.
- **AGREEMENT:** as defined in Article 1.1 and for the avoidance of doubt meaning the SLA with these GLC and all annexes.
- **CUSTOMER:** means either the company (including its AFFILIATES) or individual that is granted the LICENSE to use the SOFTWARE.
- **DELIVERABLES:** all documents, licensed software, products and materials developed by the SUPPLIER or its agents, subcontractors, consultants and employees in relation to the LICENSE SOFTWARE provided in any form.
- **INTELLECTUAL PROPERTY:** all patents, copyrights, design rights, trademarks, service marks, trade secrets, know-how, database rights and other rights in the nature of intellectual property rights (whether registered or unregistered) and all applications for the same, anywhere in the world.
- **KAPPA:** KAPPA Engineering SA, a petroleum software and consulting company incorporated and registered in France with registration number (RCS) #342.067.857 (Paris) whose registered office is at 17, rue Eugène Delacroix, 75116 Paris, France.
- **KEY:** the license protection device, which technically prevents or limits prohibited or illegal use of the SOFTWARE. The KEY may be based on a piece of hardware ('dongle' or 'bitlock' connected to the parallel or USB port of the computer), a piece of software ('FlexLM' license file linked to specific computer identification) or a combination of both (FlexLM license programmed to be run in conjunction with a bitlock).
- **LICENSE:** the right to use the SOFTWARE for any legal purpose as set out in this AGREEMENT.
- **MAINTENANCE:** the maintenance provided by KAPPA to the CUSTOMER, including: [1] access to all major new releases and minor updates of the SOFTWARE and its documentation, on physical support or from the KAPPA website; and [2] technical support (telephone, fax, e-mail) on the SOFTWARE usage limited for the period defined in the SLA, but excludes any training on methodology or any assistance on interpretations performed with the SOFTWARE.
- **NETWORK or NET:** a license for a defined number of simultaneous uses of the SOFTWARE on a computer network. The KEY is installed on a LICENSE server.
- **PERPETUAL or PERPETUAL LICENSE:** a license where the CUSTOMER acquires the right, for an unlimited time and for any legal purpose as set out in this AGREEMENT, to use all versions of the SOFTWARE contractually delivered during the period of MAINTENANCE. The PERPETUAL LICENSE fee includes one (1) year of MAINTENANCE starting from the date of delivery of the SOFTWARE.
- **PARTY:** means either the SUPPLIER or the CUSTOMER as the parties to this AGREEMENT and PARTIES mean all of them.
- **RENTAL or RENTAL LICENSE:** a license where the CUSTOMER acquires the right, for a limited time and for any legal purpose, to use all versions of the SOFTWARE delivered during the RENTAL PERIOD. The RENTAL LICENSE fee includes MAINTENANCE during the RENTAL period.
- **RENTAL PERIOD:** the limited time period the CUSTOMER acquires the LICENSE right for.
- **SLA:** the Software License Agreement between KAPPA and the CUSTOMER.
- **SOFTWARE:** 'Citrine', a commercial software dedicated to the analysis and forecast of large sets of production data, subject to the present AGREEMENT. Citrine is the joint intellectual and commercial property of KAPPA and DeGolyer & MacNaughton, a Delaware corporation with its principal place of business at 5001 Spring Valley Road, Suite 800 East, Dallas, Texas 75244 U.S.A. KAPPA has the exclusive license to commercialize Citrine. A change of commercial name is scheduled in a future major update of Citrine, which will become the Field Performance Analysis (FPA) module of KAPPA Workstation. For the purpose of this AGREEMENT the term SOFTWARE therefore refers to Citrine and its scheduled replacement, FPA.
- **STAND-ALONE or STAND-ALONE LICENSE:** a license to use the SOFTWARE on only one (1) computer at a time.
- **SUPPLIER:** KAPPA.

2.2 Construction: In these GLC, the following rules apply:

- (i) the headings in these GLC do not affect interpretation;
- (ii) a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality), an association (whether incorporated or not), a government and a governmental, semi-governmental or local authority or agency;
- (iii) references to a party includes its personal representatives, successors or permitted assigns;
- (iv) references to "including" or "includes" shall be deemed to have the words "without limitation" inserted after them;
- (v) references to articles are to articles of these GLC as set out in this AGREEMENT;
- (vi) words in the singular include the plural and those in the plural include the singular; and
- (vii) in the event this AGREEMENT or any part it is translated into another language, the English language version shall prevail in the event of a conflict.

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ARTICLE 3. LICENSE

- 3.1 In consideration of the fee paid by the CUSTOMER to KAPPA, KAPPA grants to the CUSTOMER a non-exclusive, non-transferable RENTAL LICENSE or a PERPETUAL LICENSE to use the SOFTWARE on a NETWORK or STAND-ALONE BASIS (all as specified in the SLA), which is subject to the terms and conditions of this AGREEMENT.
- 3.2 KAPPA shall provide the CUSTOMER with a copy of the SOFTWARE. This will be an electronic copy of the SOFTWARE and its documentation, either as a CD-ROM, DVD-ROM or a web download, and a hardware and/or NETWORK KEY.
- 3.3 The CUSTOMER may convert a RENTAL LICENSE into a PERPETUAL LICENSE at any time, with the exception that RENTAL LICENSES are not eligible for conversion when invoiced on a monthly basis. Upon conversion:
- (a) the CUSTOMER is credited an amount equal to the RENTAL fee paid in the last twelve (12) calendar months for the same LICENSE before the conversion;
 - (b) the MAINTENANCE period included in the PERPETUAL LICENSE will be shortened by the number of months of RENTAL credit; and
 - (c) the effective start date of the free MAINTENANCE for the converted PERPETUAL LICENSE will be the beginning of the credited RENTAL period.
- 3.4 The SOFTWARE can be installed on several computers, but usage restriction is enforced by a KEY. The CUSTOMER agrees not to attempt to modify, alter, reverse engineer or in any way interfere with the security provisions incorporated in the SOFTWARE and/or the KEY, and to implement appropriate measures to grant that all users of the SOFTWARE respect such measures.
- 3.5 For the replacement of hardware KEYS:
- (a) failing KEYS which have not failed as a result of the CUSTOMER's misuse are replaced at no cost;
 - (b) damaged KEYS are replaced at cost;
 - (c) lost PERPETUAL KEYS are not replaced, however:
 - (i) the CUSTOMER may acquire a replacement KEY for 50% of the relevant digressive discount rate; or
 - (ii) if the conditions of usage represent a high risk of loss, the CUSTOMER may decide to obtain a KEY with a RENTAL (limited duration) setting and only the penalty for the loss RENTAL KEY (described in Article 3.5(d) below) will apply; and/or
 - (d) RENTAL KEYS are programmed to stop working after the date of expiration of the LICENSE. Security provisions neutralize the KEY if the computer date is arbitrarily changed, accidentally or in an attempt to by-pass this restriction. The CUSTOMER should therefore notify users to always check that the computer date is correct before using the SOFTWARE. Disabled KEYS can be reset and extended by KAPPA by telephone, e-mail or connection to the KAPPA website. Should the KEY be lost, CUSTOMER will indemnify KAPPA for the cost of the remaining RENTAL period until the limit date of the lost KEY. Alternately, CUSTOMER may decide to only receive the replacement KEY on the date of technical expiration of the lost KEY.
- 3.6 For the replacement of a NETWORK KEY, if the CUSTOMER changes the server on which a SOFTWARE KEY has been installed, KAPPA will require the CUSTOMER to acknowledge, by the completion of a certified signed statement, that replacement of this LICENSE could both potentially and materially allow the CUSTOMER to run the SOFTWARE on two servers. KAPPA will require in the same statement that the CUSTOMER commits to delete and not restore the existing KEY file. CUSTOMER acknowledges that failure to delete, or restoration of the existing KEY file would constitute a material breach of this AGREEMENT.

ARTICLE 4. MAINTENANCE OF PERPETUAL LICENSE

- 4.1 Unless specifically agreed otherwise, the initial fee for a PERPETUAL LICENSE specified in the SLA includes one year of MAINTENANCE. Beyond this initial period, MAINTENANCE is tacitly extended every year and KAPPA will either: [1] send a quotation e-mail; or [2] directly issue a MAINTENANCE invoice. The CUSTOMER will be allowed to terminate the MAINTENANCE by: [1] rejecting the quotation e-mail; or [2] issuing a formal cancellation letter within one month from receipt of the MAINTENANCE invoice.
- 4.2 KAPPA commits to make at least one new release every year (if KAPPA considers this is reasonably required) that attempts to correct errors detected in the previous version two (2) months before this release.
- 4.3 In the case of providing technical support, the technical support hours are the usual working hours of KAPPA's regional offices.
- 4.4 Interruption or termination of MAINTENANCE does not constitute a termination of a PERPETUAL LICENSE. A CUSTOMER that acquired a PERPETUAL LICENSE maintains the right to use, in perpetuity, the versions of the SOFTWARE that were released during the active MAINTENANCE period.
- 4.5 No technical support will be delivered beyond the MAINTENANCE period, even on versions of the SOFTWARE released during this period, and only SOFTWARE errors ('bugs') formally notified to KAPPA by the CUSTOMER before the end of the MAINTENANCE period will be corrected.
- 4.6 MAINTENANCE is a continuous process. If the CUSTOMER interrupts and later elects to resume MAINTENANCE, back-dated MAINTENANCE is due from the date at which the last MAINTENANCE fee ceased to the end of the current calendar year. However such fees will not exceed 75% (seventy five percent) of the purchase digressive price.

ARTICLE 5. CHARGES, PAYMENTS AND ADJUSTMENTS LICENSE

- 5.1 The fees and financial conditions in relation to the RENTAL or PERPETUAL LICENSE are set out in the SLA.
- 5.2 The KAPPA digressive price list is based on the number of STAND-ALONE LICENSES. The fee for a NETWORK LICENSE is based on an equivalent number of STAND-ALONE users. A NET LICENSE for N concurrent users is equivalent to $[1.5 * N]$ STAND-ALONE LICENSES.
- 5.3 Adjustment fees for LICENSE users:
- (a) KAPPA shall be entitled, every year, to revise and adjust the fees (including MAINTENANCE fees) related to the SOFTWARE. Unless specifically agreed otherwise with the CUSTOMER, the increase will not exceed the cumulative European Union Consumer Price Index (or EU-CPI) since the date of the previous increase. The reference date of the last increase of the KAPPA price list applicable to this document was January 1, 2005. If the European Union Consumer Prices index ceases to exist in its current form, the index shall be replaced by a similar index that reflects as closely as possible the evolution of the EU-CPI.
 - (b) By default all prices are quoted in Euros from the reference price list available on the KAPPA website. By specific prior agreement between the CUSTOMER and KAPPA, invoicing may be in an alternative currency. In this case prices will be converted at the spot rate of the day based on the official rate quoted in the Financial Times with a quoted validity period.

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(c) Although an invoice may be in an alternative currency, in all cases this AGREEMENT will be denominated in Euros. In the case of MAINTENANCE, payment will be quoted in Euros in accordance with the indexed MAINTENANCE price or the price list in force at the time MAINTENANCE falls due. In the event that the MAINTENANCE price list exceeds the indexed price specific prior agreement will be sought from the CUSTOMER.

ARTICLE 6. TAXES AND IMPORT/EXPORT LICENSES

- 6.1 The CUSTOMER shall be solely responsible for the payment or reimbursement to KAPPA for all taxes and payment incurred by KAPPA arising from this AGREEMENT or all transactions in connection with this AGREEMENT, including but not limited to all sales, use, property or similar taxes, customs duties, import or export charges, fees, levies, direct payment of any withholding taxes, payroll taxes, income tax, contributions imposed by governmental authority, social security payments, payments under workmen's compensation or other insurance premiums, or other charges of any kind or nature, except as specifically outlined herein, including any taxes determined to be due by an audit of either KAPPA or the CUSTOMER. The LICENSE fee however includes any taxes due to the French fiscal authorities for the execution of this AGREEMENT.
- 6.2 The CUSTOMER agrees to provide KAPPA with any certificate requested to facilitate the exportation from France, whether due to French law or any agreement with the CUSTOMER's national authorities, and will comply in all respects with all requirements and procedures with regards to the importation of the SOFTWARE in and to the CUSTOMER's country, and thereafter on any procedure to import/export the SOFTWARE between CUSTOMER locations or otherwise.

ARTICLE 7. SUPPLIER'S WARRANTIES

- 7.1 KAPPA warrants that the SOFTWARE is intended to operate according to its written specification for a period of thirty (30) days. If, within thirty (30) days from delivery of the SOFTWARE or the release of any new version of the SOFTWARE (**WARRANTY PERIOD**), the CUSTOMER evidences that the SOFTWARE does not meet this written specification, it will formally notify KAPPA by way of written courier letter to KAPPA's registered office with the description of the SOFTWARE failure to be received prior to the expiry of the 30 day period and thereafter provide all such further information reasonably required by KAPPA. Upon receipt of such letter, KAPPA will then have thirty (30) days to: [1] prove that there is no failure; or [2] rectify the problem and deliver a corrected version of the SOFTWARE. If KAPPA fails to do either of the above within thirty (30) days, the CUSTOMER will be eligible for reimbursement upon termination by CUSTOMER and the reference date will be the date of formal notification, under the following conditions:
- (a) For PERPETUAL LICENSES: CUSTOMER will be eligible for reimbursement of the difference (if positive) between the PERPETUAL LICENSE fee paid by the CUSTOMER and the full RENTAL fee for the period between the delivery of the LICENSE and the date of formal notification. In other words, the CUSTOMER charge will be limited to the RENTAL fee for the period during which the SOFTWARE was either satisfactory or such dissatisfaction had not been notified to KAPPA.
 - (b) For RENTAL LICENSES: Any RENTAL fee paid in advance will be refunded in proportion to the amount of time left to run in respect of the period for which advance payment was made. In this case, the minimum RENTAL durations described in Article 14.3(d) will not apply.
- 7.2 The SUPPLIER does not warrant that the use of the SOFTWARE will be uninterrupted or error-free.
- 7.3 The CUSTOMER accepts responsibility for the selection of the SOFTWARE to achieve its intended results and acknowledges that the SOFTWARE has not been developed to meet the individual requirements of the CUSTOMER. The CUSTOMER has full responsibility for any such decisions and for all decisions concerning other procedures relating to the drilling or production operation. No responsibility is therefore accepted or implied for any errors in the derived parameters or any losses arising from the use of these results either directly or consequentially. The validation and the use of the results are therefore wholly the responsibility of the CUSTOMER.
- 7.4 So far as and to the extent permitted by the applicable governing law of these GLC, all other conditions, warranties or other terms which might have effect between the parties or be implied or incorporated into this LICENSE or any collateral contract, whether by statute, common law or otherwise, are hereby excluded, including the implied conditions, warranties or other terms as to satisfactory quality, fitness for purpose or the use of reasonable skill and care.

ARTICLE 8. LIMITS OF LIABILITY

- 8.1 This Article 8 sets out the entire financial liability of the SUPPLIER (including any liability for the acts or omissions of its employees, agents, consultants and subcontractors) to the CUSTOMER in respect of:
- (a) any breach of this AGREEMENT however arising;
 - (b) any use made by the CUSTOMER of the DELIVERABLES or any part of them; and
 - (c) any representation, statement or tortious act or omission (including negligence) arising under or in connection with this AGREEMENT.
- 8.2 All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from this AGREEMENT.
- 8.3 Nothing in this AGREEMENT limits or excludes the liability of the SUPPLIER:
- (a) for death or personal injury resulting from negligence;
 - (b) for any damage or liability incurred by the CUSTOMER as a result of fraud or fraudulent misrepresentation by the SUPPLIER;
 - (c) breach of the obligations implied by section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982; or
 - (d) any other liability which may not be excluded by law.
- 8.4 Subject to Articles 8.2, 8.3 and 9.2:
- (a) the SUPPLIER shall not under any circumstances whatever be liable for loss of profits, loss of business, depletion of goodwill and/or similar losses, loss of anticipated savings, loss of goods, loss of contract, loss of use, loss or corruption of data or information, or any special, indirect, consequential or pure economic loss, costs, damages, charges or expenses; and
 - (b) the SUPPLIER's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise arising in connection with the performance or contemplated performance of this AGREEMENT shall in all circumstances be limited to the fees paid by CUSTOMER within the last twelve (12) months before the breach.
- 8.5 This Article 8 shall survive termination of this AGREEMENT.

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ARTICLE 9. INTELLECTUAL PROPERTY RIGHTS

- 9.1 CUSTOMER acknowledges that all INTELLECTUAL PROPERTY rights in the SOFTWARE, all SOFTWARE updates and/or modifications supplied during MAINTENANCE, and all DELIVERABLES provided in this AGREEMENT belong and shall belong to KAPPA or are subject to a written agreement between KAPPA and the owner of the INTELLECTUAL PROPERTY, and the CUSTOMER shall have no rights in or to the SOFTWARE other than the right to use it in accordance with the terms of this AGREEMENT.
- 9.2 KAPPA shall defend the CUSTOMER at its sole expense (excluding fault or willful misconduct by CUSTOMER) against any and all legal proceedings, or, at its option, settle any claim or action, brought against CUSTOMER or KAPPA, claiming infringement of any INTELLECTUAL PROPERTY rights based upon any method, material or equipment (excluding any such method, material or equipment provided by CUSTOMER to KAPPA) used or provided by KAPPA in performance of the SOFTWARE ('**INFRINGEMENT CLAIM**'), and KAPPA shall be responsible for any reasonable losses, damages, costs (including legal fees) and expenses incurred by or entitled to any sums awarded to the CUSTOMER as a result of or in connection with any such INFRINGEMENT CLAIM.
- 9.3 If any third party makes an INFRINGEMENT CLAIM, or notifies an intention to make an INFRINGEMENT CLAIM against the CUSTOMER, KAPPA's obligations under Article 10.2 or otherwise are conditional on the CUSTOMER:
- (a) as soon as reasonably practicable, giving written notice of the INFRINGEMENT CLAIM to KAPPA, specifying the nature of the claim in reasonable detail;
 - (b) not making any admission of liability, agreement or compromise in relation to the INFRINGEMENT CLAIM without the prior written consent of KAPPA (such consent not to be unreasonably conditioned, withheld or delayed);
 - (c) giving KAPPA and its professional advisers access at reasonable times (on reasonable prior notice) to its premises and its officers, directors, employees, agents, representatives or advisers, and to any relevant assets, accounts, documents and records within the power or control of the CUSTOMER, so as to enable KAPPA and its professional advisers to examine them and to take copies (at KAPPA's expense) for the purpose of assessing the INFRINGEMENT CLAIM; and
 - (d) subject to KAPPA providing security to the CUSTOMER to the CUSTOMER's reasonable satisfaction against any claim, liability, costs, expenses, damages or losses which may be incurred, taking such action as KAPPA may reasonably request to avoid, dispute, compromise or defend the INFRINGEMENT CLAIM.
- 9.4 If any INFRINGEMENT CLAIM is made, or in KAPPA's reasonable opinion is likely to be made, against the CUSTOMER, KAPPA may at its sole option and expense:
- (a) procure for the CUSTOMER the right to continue using or maintaining the SOFTWARE (or any part thereof) in accordance with the terms of this AGREEMENT;
 - (b) modify the SOFTWARE so that it ceases to be infringing;
 - (c) replace the SOFTWARE with non-infringing software; or
 - (d) terminate this LICENSE immediately by notice in writing to the CUSTOMER and refund any of the fee paid by the CUSTOMER as at the date of termination (less a reasonable sum in respect of the CUSTOMER's use of the SOFTWARE to the date of termination) on return of the SOFTWARE and all copies thereof in accordance with Article 14.4, provided that if the SUPPLIER modifies or replaces the SOFTWARE, the modified or replacement SOFTWARE must comply with the warranties contained in Article 7 and the CUSTOMER shall have the same rights in respect thereof as it would have had under those articles had the references to the date of this AGREEMENT been references to the date on which such modification or replacement was made.
- 9.5 This Article 9 constitutes the CUSTOMER's exclusive remedy and KAPPA's only liability in respect of INFRINGEMENT CLAIMS and, for the avoidance of doubt, is subject to Article 8.

ARTICLE 10. CONFIDENTIALITY

- 10.1 Each PARTY agrees not to permit disclosure to any third party any confidential information, INTELLECTUAL PROPERTY and proprietary rights belonging or granted to the other PARTY without prior written authorization by the owner/holder.
- 10.2 The CUSTOMER agrees not to provide to or permit the use of the SOFTWARE, INTELLECTUAL PROPERTY or any proprietary rights of the SUPPLIER by any third party, without prior written authorization by a director of SUPPLIER.
- 10.3 The CUSTOMER agrees to implement appropriate measures to grant that such measures are respected by all employees and external persons having authorized access to the SOFTWARE, confidential information, INTELLECTUAL PROPERTY and proprietary rights.
- 10.4 Each PARTY agrees not to make any use whatsoever of the confidential information obtained via occasional and/or indirect access to the other PARTY's data for support, except in relation to the performance under this AGREEMENT.
- 10.5 Any person having legitimate access to any confidential information will be informed about the confidential nature of this INFORMATION.
- 10.6 Confidential information will not include information from a PARTY that: [1] was or became part of the public domain for a cause different from an act or omission from the other PARTY; [2] was the legitimate possession of the other PARTY before its disclosure, and or had already been obtained by the other PARTY, directly or indirectly from the disclosing PARTY; and/or [3] was legitimately disclosed to the other PARTY by a third person who gained legitimate access to the confidential information independently of the other PARTY.
- 10.7 This Article 10 shall survive any termination of this AGREEMENT.

ARTICLE 11. UNFAIR COMPETITION

- 11.1 The CUSTOMER has the right to use any competitor software. However the CUSTOMER will not use its knowledge of the SOFTWARE, the DELIVERABLES, any other INTELLECTUAL PROPERTY and/or any proprietary rights of the SUPPLIER, to develop, help develop or give specifications to improve a third party product that compete with the SOFTWARE. If the CUSTOMER decides to develop or help develop a product competing with the SOFTWARE, the CUSTOMER will formally inform the SUPPLIER in writing in advance and ensure that the conditions of this AGREEMENT are strictly enforced during the development of this competing product.

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ARTICLE 12. ETHICS

12.1 With respect to any activity undertaken in connection with this AGREEMENT, the SUPPLIER agrees that any SUPPLIER director, officer, employee, agent and sub-contractor have been formally instructed to comply with the following rules of ethics ('**RULES OF ETHICS**):

- (a) not to violate nor fail to comply with any laws, regulations, rules, decrees and orders of any Governmental entity of the country(ies) where this AGREEMENT will be executed;
- (b) never offer, give or loan money or anything of value to any CUSTOMER employee or persons acting on behalf of the CUSTOMER;
- (c) limit CUSTOMER employee entertainment and commercial gifts to levels accepted in the industry, such as (1) lunch or dinner invitations for a cost not exceeding 50 € per person, (2) reasonable tour of local places of interest in case of CUSTOMER employee visit to a KAPPA office, for a cost not exceeding 100 € per person, (3) promotional gifts of no resale value, for an amount not exceeding 20 € per gift;
- (d) enforce even stricter rules if and when formally requested by the CUSTOMER; and
- (e) the SUPPLIER always favors direct transactions with the CUSTOMER; when a third party is imposed by the CUSTOMER or Governmental authorities as an intermediary for the transaction, SUPPLIER will strictly apply these same RULES OF ETHICS in its transaction with the third party. Any royalty and commission attributed to the third party (and deducted from the retail price) will have to be approved by the SUPPLIER, in exchange of a real service, and once approved the information on the amount will be provided to CUSTOMER at their request. The SUPPLIER will not guarantee the contents or the ethics of any transaction beyond its control if the third party was not selected by the SUPPLIER.

ARTICLE 13. COMPLIANCE WITH BRIBERY ACT 2010

13.1 Each PARTY shall:

- (a) comply with all applicable laws, statutes, regulations, and codes relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010;
- (b) not engage in any activity, practice or conduct which would constitute an offence under Sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK;
- (c) comply with the SUPPLIER's ethics, anti-bribery and anti-corruption policies in each case as the SUPPLIER or the relevant industry body may update them from time to time;
- (d) promptly report to the SUPPLIER any request or demand for any undue financial or other advantage of any kind received by the CUSTOMER in connection with the performance of this AGREEMENT; and
- (e) immediately notify the SUPPLIER (in writing) if a foreign public official becomes an officer or employee of the CUSTOMER or acquires a direct or indirect interest in the CUSTOMER.

ARTICLE 14. TERMINATION

14.1 Without prejudice to any rights that have accrued under this AGREEMENT or any of its rights or remedies:

- (a) KAPPA may terminate this AGREEMENT upon any default by the CUSTOMER in the payment provisions or upon any breach of the provisions of this AGREEMENT by giving thirty (30) days written notice to the CUSTOMER of such termination;
- (b) the CUSTOMER may terminate this AGREEMENT at any time by sending a cancellation letter to KAPPA by registered mail thirty (30) days prior to the cancellation date. Any relevant payment is due until the end of the notice period;
- (c) KAPPA may terminate this AGREEMENT upon the commencement of any insolvency or bankruptcy proceedings against the CUSTOMER or the CUSTOMER making an arrangement with creditors;
- (d) either PARTY may terminate if the other party suspends or ceases, or threatens to suspend or cease, to carry on all or a substantial part of its business; and/or
- (e) KAPPA may terminate this AGREEMENT if any event occurs (or circumstances exist) which, in its reasonable opinion, is likely to materially and adversely affect the CUSTOMER's or SUPPLIER's ability to perform all or any of its obligations under, or otherwise comply with the terms of this AGREEMENT.

14.2 Termination by either PARTY in accordance with the rights contained in this Article 14 shall not affect the accrued rights, remedies, obligations or liabilities of the PARTIES existing at termination.

14.3 On termination for any reason:

- (a) all rights granted to the CUSTOMER under this AGREEMENT shall cease;
- (b) the CUSTOMER shall cease all activities authorized by this AGREEMENT;
- (c) the CUSTOMER shall immediately pay to the SUPPLIER any sums due to the SUPPLIER under this AGREEMENT and termination shall not be a waiver of any monies due; and
- (d) for the RENTAL LICENSE, the termination reference date will be the date the SOFTWARE leaves the CUSTOMER's office by registered or courier mail. Any RENTAL fee paid in advance will be refunded '*pro rata temporis*'. However RENTAL fees are defined for a minimum RENTAL duration. No refund will be made if the effective RENTAL duration has not reached this minimum value, except under the conditions described in Article 7.1(b).

14.4 In the case of materials, on termination for any reason:

- (a) the CUSTOMER will immediately return any hardware KEY, delete and never restore any SOFTWARE KEY, return or destroy the physical support of the SOFTWARE, delete and never restore any copy of the SOFTWARE, and, in the case of destruction, certify in a signed statement to the SUPPLIER that it has done so. However it is acknowledged that installations may be performed on computer networks where regular and systematic back-ups are performed by the CUSTOMER. The CUSTOMER will not have to delete the SOFTWARE from the back-up media provided that the SOFTWARE is not restored;
- (b) the applicable material should be returned by hand, by special carrier (DHL, FedEx, UPS, etc) or registered courier (France only). When reimbursement or complementary invoicing is applicable, the reference date will be the date at which the material leaves the CUSTOMER's office by courier delivery. In the case of loss, standard mail delivery will not be considered as a suitable method of returning the LICENSE; and

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(c) files created by the SOFTWARE during the period of legitimate usage of the SOFTWARE remain the sole property of the CUSTOMER. For some KAPPA products, a subset of the SOFTWARE called a "Reader" is freely available on the KAPPA website. A Reader can load SOFTWARE files, print reports and export SOFTWARE data to ASCII format. The CUSTOMER has the right to keep permanently a copy of this Reader.

14.5 Any provision of this AGREEMENT which expressly or by implication is intended to come into or continue in force on or after termination of this AGREEMENT including Articles 1, 6, 7 (except Article 7.1), 8, 9, 10, 11 and 14 shall remain in full force and effect.

ARTICLE 15. GENERAL

15.1 FORCE MAJEURE:

- (a) Each PARTY shall not be liable for failure to perform any of its obligations under this AGREEMENT if such failure is caused by, or arises, as a result of an event of force majeure ('**FORCE MAJEURE EVENT**'). Force majeure may result directly or indirectly from any cause which is beyond reasonable control including, but not limited to the following examples: fire, flood, strike, acts of God, changes of the regulatory environment, acts of governmental or military authorities, strike, civil unrest, terrorism and war.
- (b) As soon as reasonably possible, the PARTY facing force majeure shall notify the other PARTY in writing of any occurrence of a FORCE MAJEURE EVENT, the estimated extent and duration of its inability to perform its obligations under this AGREEMENT. The PARTY facing force majeure shall use all reasonable endeavors to minimize the effects of the FORCE MAJEURE EVENT.
- (c) If a FORCE MAJEURE EVENT subsists for more than 40 days then either PARTY may terminate this AGREEMENT with written notice to the other.

15.2 **ASSIGNMENT:** This AGREEMENT is not assignable by any PARTY without the prior written agreement of the other PARTY.

15.3 NOTICES:

- (a) Any notice required to be given under this AGREEMENT shall be in writing in English (or accompanied by a properly prepared translation in English) and shall be delivered personally, or sent by pre-paid first-class post or recorded delivery or by commercial courier, to each PARTY required to receive the notice as set out below:
 - (i) KAPPA: [CONTACT], [17, rue Eugène Delacroix, 75116 Paris, France] ; or
 - (ii) as otherwise specified by the relevant PARTY by notice in writing to each other PARTY.
- (b) Any notice shall be deemed to have been duly received:
 - (i) if delivered personally, when left at the address and for the contact referred to in this Article 15.3(a);
 - (ii) if sent within the United Kingdom by pre-paid first-class post or recorded delivery, at 9.00 am on the second (2) business day after posting;
 - (iii) if sent by airmail, five (5) business days from date of posting; or
 - (iv) if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed.

15.4 **VARIATION:** No variation, amendment, modification and addition to or cancellation of any provision of this AGREEMENT shall be effective unless it is in writing and signed by the PARTIES.

15.5 WAIVER AND CUMULATIVE REMEDIES:

- (a) A waiver of any right under this AGREEMENT is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a PARTY in exercising any right or remedy under this AGREEMENT or by law shall constitute a waiver of that or any other right or remedy, nor preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.
- (b) Unless specifically provided otherwise, rights arising under this AGREEMENT are cumulative and do not exclude rights provided by law.

15.6 **ENTIRE AGREEMENT:** This AGREEMENT and any documents referred to in it constitute the entire agreement between the PARTIES and supersede and extinguish all previous drafts, arrangements, understandings or agreements between them, whether written or oral, relating to the subject matter of this AGREEMENT.

15.7 SEVERANCE:

- (a) If a court or any other competent authority finds that any provision of this AGREEMENT (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed deleted, and the validity and enforceability of the other provisions of this AGREEMENT shall not be affected.
- (b) If any invalid, unenforceable or illegal provision of this AGREEMENT would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

15.8 **NO PARTNERSHIP OR AGENCY:** Nothing in this AGREEMENT is intended to, or shall operate to, create a joint venture or partnership between the PARTIES, or to authorize either PARTY to act as agent for the other, and neither PARTY shall have authority to act in the name or on behalf of or otherwise to bind the other in any way (including the making of any representation or warranty, the assumption of any obligation or liability and the exercise of any right or power).

15.9 **RIGHTS OF THIRD PARTIES:** A person who is not a party to this AGREEMENT shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this AGREEMENT, but this does not affect any right or remedy of a third party which exists, or is available, apart from that Act.

15.10 **GOVERNING LAW AND JURISDICTION:** This AGREEMENT, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.

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CUSTOMER initials	KAPPA initials